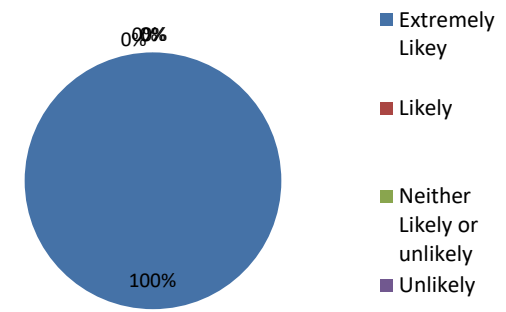


Period:October 2024
No. of Surveys: 23

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	23	0	0	0	0	0	23
Extremely Likey	23	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Extremely likely**Extremely helpful staff to patient. Good facilities and on all round. Comfortable GP to go. To feel welcome whenever I come.** Easily Book Appointments. Doctor Listens throughly to your problems and help where possible.**I am happy because I get appointment when I come and doctors are very good. Staff very good. PM very kind.**Thank you very much for appointments, treatment and care provided by GPs ** We are graetful for providing good care to us and acting professionally.**Wery god appointment system and very thankful for treating. Greatful for looking after. Helpful GPs, Practice Manager and Reception staff.**I get appointment for my family and very thankful for that. I have no words to explain for the care provided.**Thsnks for quick appointment service and treating with care, listening and giving correct advice.**This is my whole family's Doctor and the service is excellent. The receptionists are very caring and understanding. Highly recommended.**Absolutely brilliant Service - can-not fault this wonderful surgery - from the brilliant customer service, exceptional friendly service and how the Dr's Sh listens and help with advice and service.**I have been the patient of this practice for over 30 years on every consultation I have beeninvolved in clinical decesions made with professionalism and compassion.**I am very happy with everyone in this surgerydon't have enough words to sat thank you as you all give excellent service.**Everyone so kind and manager and reception staff everso helpful.**This surgery has been amazing with appointments and the treatmen. t Dr. Sh is very helpful and does the best to resolve any issues we go through, our family will definetly recommend the surgey for the best treatment.**I have been able to get on the day appointment each time I have called. I have been with this PR's for years since I was little.**Friendly staff and quick appointments.**Receptionists atre very polite and professional. Dont have to wait too long for appointment to see doctor. Dr Sh is very professional and understanding, best family doctor.**The main reason is that you get appointment when requested. Doctor and staff listen to you. Dr Sh always give the required medication which help me a lot. Receptionist K is very helpful and polite.**My GP is very nice and friendly, and very efficient.**Always personable and resolve problems presented.**The ease and speed of being able to get an appointment, usually the next day or day after, the great service received from all of the staff, mrdical and nonmedical.**I have been in this surgery since I was 8ys of age round about. I am now 44ys of age. I have never had any issue or concerns with staff or my doctor. Very good service.**I was able to get same day appointment for my 2 sick children to see doctor. The staff are all helpful and we receive good treatment.**I am very happy with this surgery. I find Doctors, Receptionist, HCA, Nurse & PM very helpful and kind to serve patients in need. Dr R is very kind.****

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to